

# 2020 Nesbitt Memorial Library Community Survey

***Complete and mail or drop off at the library.***

***In order to better meet the needs of our community, the Nesbitt Memorial Library would like your input.  
The results will be incorporated into a Library Strategic Plan for 2021-2025.***

**Please answer each of the following about yourself:**

1. Do you live in Columbus? Yes No  
If no, do you live in Colorado County? Yes No  
Do you have a Nesbitt Memorial Library card? Yes No  
Check one: Are you  under 18  18-30  30-50  50-70  70+  
Check one: Are you  Male  Female  
Check all that apply: Are you  a Student  Employed  Unemployed  Retired  Disabled
2. On average, how often do you visit the library?  
 1-2 times per week  1 time per month  A few times a year  
 3 times or more per week  2-3 times per month  Never
3. If you have not visited the library in more than a year or do not visit often, please tell us why. Please check all that apply and/or write in your answer.  
 No time  Library's hours are inconvenient  Don't find what I need  
 Buy my own books  Have fines/fees over \$5.00  Information is outdated  
 Have my own computer  Unpleasant atmosphere  \_\_\_\_\_
4. How do you find out about Nesbitt Memorial Library services and events? Please check all that apply.  
 Library website  *Colorado County Citizen*  Facebook/Instagram  
 Signs or flyers at the library  Word of mouth  *Banner Press*  
 Columbus Chamber  KULM radio station  Email notifications  
 Wowbrary  other \_\_\_\_\_
5. What forms of social media do you use? Facebook Tumblr Instagram Twitter  
Check all that apply Pinterest Other \_\_\_\_\_ I don't use social media

**Please answer each of the following about the library and our services:**

**6. Overall, how would you rate the library?**

Excellent      Good      Fair      Poor

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**7. Please rate each of our library services:**

	Excellent	Good	Fair	Poor
Physical collections (books, audio books, DVDs, newspapers, music, magazines)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Building	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online services (website, catalog, research databases, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Digital collections (Libby/Overdrive: Ebooks, eaudio, online magazines)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Interlibrary loan	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Copiers and scanners	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs for children (preschool storytime, Crafts, Summer Reading, 1000 Books b4K)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs for teens (movies, crafts, Anime Club)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs for adults (computer classes, Local history, authors, book discussions)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Internet access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computers and printers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Genealogy/Local History/Archives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**8. How important are each of the following library services to you?**

	Very Important	Important	Somewhat Important	Not Important
Borrowing materials (books, audio books, DVDs, newspapers, music, magazines)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Online services (website, catalog Research databases, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Internet access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting Room	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quiet space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Study/reading space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Adult programs (classes, lectures, movies, book discussions, etc.)

**continued... How important are each of the following library services to you?**

	Very Important	Important	Somewhat Important	Not Important
Research assistance from librarians	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Children's Programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Teen Programs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Genealogy/Local History/Archives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Photocopier/Scanner	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Help when selecting materials/ Book recommendations from staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computers/Printers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social Space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Downloading materials (ebooks, eaudio, online magazines)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**9. As we consider expanding our services, how important would the following be to you?**

	Very Important	Important	Somewhat Important	Not Important
Being able to check out more than 10 items at one time	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having the library remain open one evening past 6pm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using a study room	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having a larger meeting room	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having a larger library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having more parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having an active Friends Group	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Outdoor movies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
STEM/STEAM Family Night	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Code Club	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Adult Continuing Education classes

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Continued **As we consider expanding our services, how important would the following be to you?**

ESL/GED Classes

Having a Writer's Group

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Suggestions for programs you'd like to attend \_\_\_\_\_

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\_\_\_\_\_

**10. We value your opinions. Please answer the following questions:**

Do you use our website? Yes No

Why or why not?

\_\_\_\_\_

\_\_\_\_\_

What is your favorite thing about the library?

\_\_\_\_\_

\_\_\_\_\_

What would you change about the library?

\_\_\_\_\_

\_\_\_\_\_

How do you think the library could get more involved in the community?

\_\_\_\_\_

\_\_\_\_\_

Are you interested in volunteering at the library or in the archives? If yes, please provide your name and contact info.

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Are there any additional comments or suggestions you would like to share with us?

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